

Summary: [Untitled]

Reference: 1829058 Status: Written Warning  
Date Created: 19/Feb/2015 15:16 Created By: Mark Marshall  
Date Closed: 23/Nov/2015 10:29 Allocated To: Mark Marshall

Details

Perpetrator Details

Date Complaint Received: 05/Feb/2015  
Name of Perpetrator: North Parade Guest House  
Address of Complaint: North Parade Guest House  
68 Dickson Road  
Blackpool  
FY1 2AW

Complainant Details

Complainant Name:  
Complainant Contact Number:  
Complainant Address:

Complaint Details

Type: Premises  
Complaint Details: underage concerns  
Business/Individual/Vehicle: Caseys Hotel & Bar

Notes:

23 Nov Mark Written Warning  
10:29 Marshall  
19 Feb Mark 12th Feb 2015 MIM vists and advises. 14th Revisit to check compliance. 19th DAV follows  
15:17 Marshall up visits in writting  
19 Feb Mark Allocated to Licensing Enforcement  
15:16 Marshall  
19 Feb Mark Accepted  
15:16 Marshall  
19 Feb Mark Allocated to Licensing Enforcement  
15:16 Marshall  
19 Feb Mark Allocated to Licensing Enforcement  
15:16 Marshall  
19 Feb Mark Created  
15:16 Marshall

Date Printed: 03/Aug/2016 17:18

Summary: [Untitled]

Reference: 1829055      Status: Written Warning  
 Date Created: 19/Feb/2015 15:15      Created By: Mark Marshall  
 Date Closed: 17/Apr/2015 13:04      Allocated To: Dave Verity

Details

Perpetrator Details

Date Complaint Received: 05/Feb/2015  
 Name of Perpetrator: North Parade Guest House  
 Address of Complaint: North Parade Guest House  
 68 Dickson Road  
 Blackpool  
 FY1 2AW

Complainant Details

Complainant Name: \_\_\_\_\_  
 Complainant Contact Number: \_\_\_\_\_  
 Complainant Address: \_\_\_\_\_

Complaint Details

Type: Premises  
 Complaint Details: underage children attending premises

Business/Individual/Vehicle: Caseys Hotel & Bar

Notes:

- 17 Apr 13:04 Dave Verity Written Warning
- 17 Apr 13:02 Dave Verity Reopened
- 17 Apr 12:54 Dave Verity written warning sent by Dave Verity on behalf of MM in relation to ensuring young people did not frequent the bar area of the premises
- 17 Apr 12:54 Dave Verity Written Warning
- 17 Apr 12:54 Dave Verity Accepted
- 19 Feb 15:15 Mark Marshall Allocated to Licensing Enforcement
- 19 Feb 15:15 Mark Marshall Allocated to Licensing Enforcement
- 19 Feb 15:15 Mark Marshall Created

Date Printed: 03/Aug/2016 17:18

Summary: North Parade Guest House, 68, Dickson Road,...

Reference: 1452836 Status: Completed  
 Date Created: 01/Nov/2013 15:30 Created By: Justin Baddeley  
 Date Closed: 01/Nov/2013 15:34 Allocated To: Justin Baddeley

Details

Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Details: Nightsafe visit, much improved standards and management. Seal bare wood panel to window, repair same window frame, food accum to exterior of microwave and food probe not working. ROV

Inspection Date: 26/Oct/2013  
 Inspected By: Justin Baddeley  
 Written Hazard Analysis: Safer Food Blueprint

Inspection Results

Score: 55  
 Category: C  
 Frequency (Months): 18  
 Next Due: 26/Apr/2015  
 Type of food and method of handling: 30 - Preparation of high risk foods  
 Method of processing: 0 - Not applicable  
 Consumers at risk: 5 - Business with local trade  
 Vulnerable groups: 0 - Not applicable  
 Hygiene & Handling Practices: 5 - High standard  
 Structure & Cleaning: 10 - Satisfactory  
 Confidence in management/control systems: 5 - Moderate confidence  
 Significant Risk: 0 - No significant risk  
 Enforcements:  
 : 1

Notes:  
 01 Nov 15:34 Justin Baddeley Accepted  
 01 Nov 15:34 Justin Baddeley Completed  
 01 Nov 15:34 Justin Baddeley Accepted  
 01 Nov 15:30 Justin Baddeley Created

Date Printed: 03/Aug/2016 17:19

Summary: North Parade Guest House (Steven Drury)

Reference: 1366209      Status: Advised  
Date Created: 11/Jul/2013 16:24      Created By: Catriona Bright  
Date Closed: 11/Jul/2013 16:37      Allocated To: Catriona Bright

Details

Complaint Details

Type of Complaint: Consumer Complaint  
Category: Civil  
Details of the Complaint: C wanted to report the appalling state of this hotel, very poor food, dirty, mouldy, dangerous furniture, bed bugs  
Channel of complaint: Phone

Complainant Details

Name of person complaining: Steven Drury  
Address of person complaining:   
Email Address: \_\_\_\_\_  
Contact number of person complaining: \_\_\_\_\_

Trader Details

Trading Name: Caseys Hotel & Bar  
Trading Address: North Parade Guest House  
68 Dickson Road  
Blackpool  
FY1 2AW  
Traders Contact Number: \_\_\_\_\_  
Business/Trader/Cold Calling Registration: Caseys Hotel & Bar  
Print: \_\_\_\_\_  
Redress Box: \_\_\_\_\_  
Compliments: \_\_\_\_\_

Notes:  
11 Jul 16:37 Catriona Bright Advised  
11 Jul 16:37 Catriona Bright Allocated to Advice Officer  
11 Jul 16:37 Catriona Bright Accepted  
11 Jul 16:24 Catriona Bright Created

Date Printed: 03/Aug/2016 17:19

Summary: Caseys Hotel & Bar (Jennifer McCue )

Reference: 2106762 Status: Referred to Other  
Date Created: 01/Aug/2016 10:35 Created By: Steve Ash  
Date Closed: 01/Aug/2016 10:57 Allocated To: Steve Ash

Details

Complaint Details

Type of Complaint: Consumer Complaint  
Category: Civil  
Details of the Complaint: Unhappy with standard of the guest house. Referred to H & S.  
Channel of complaint: No Commitment

Complainant Details

Name of person complaining: Jennifer McCue  
Address of person complaining: [Redacted]  
Email Address:  
Contact number of person complaining: [Redacted]

Trader Details

Trading Name: Caseys Hotel & Bar  
Trading Address: North Parade Guest House  
68 Dickson Road  
Blackpool  
FY1 2AW  
Traders Contact Number:  
Business/Trader/Cold Calling Registration: Caseys Hotel & Bar  
Print:  
Redress Box:  
Compliments:

Notes:  
01 Aug 10:57 Steve Ash Referred to Other  
01 Aug 10:37 Steve Ash Allocated to Advice Officer  
01 Aug 10:37 Steve Ash Accepted  
01 Aug 10:37 Steve Ash Allocated to Advice Officer  
01 Aug 10:37 Steve Ash Accepted  
01 Aug 10:35 Steve Ash Created

Date Printed: 03/Aug/2016 17:17

Summary: Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Reference: 2066287      Status: Open  
Date Created: 19/Feb/2016 16:20      Created By: Lee Wojarski  
Date Closed:      Allocated To: Lee Wojarski

Details

Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

**Details:** C states booked to stay on Monday. Premises is poor condition, very dirty, rats seen, bed bugs and fleas. People smoking in the premises. Apparently linked with Caseys Irish bar and hotel meals (b/fast and evening meals) are served in the bar which is also very dirty.

Date Received: 19/Feb/2016  
Officer: Lee Wojarski  
FSA Type: Food Hygiene

Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Name: Mrs Downing  
Address:  
  
Telephone:   
Email:

Notes:  
19 Feb 16:22 Lee Wojarski Accepted  
19 Feb 16:20 Lee Wojarski Created

Date Printed: 03/Aug/2016 17:18

Summary: Caseys Hotel & Bar (Billiejo Bullock )

Reference: 2106770 Status: Referred to Other  
Date Created: 01/Aug/2016 10:40 Created By: Steve Ash  
Date Closed: 01/Aug/2016 10:58 Allocated To: Steve Ash

Details

Complaint Details

Type of Complaint: Consumer Complaint  
Category: Civil  
Details of the Complaint: Unhappy with condition of premises. Referred to H & S.  
Channel of complaint: Email

Complainant Details

Name of person complaining: Billiejo Bullock  
Address of person complaining: [Redacted]  
Email Address:  
Contact number of person complaining: [Redacted]

Trader Details

Trading Name: Caseys Hotel & Bar  
Trading Address: North Parade Guest House  
68 Dickson Road  
Blackpool  
FY1 2AW  
Traders Contact Number:  
Business/Trader/Cold Calling Registration: Caseys Hotel & Bar  
Print:  
Redress Box:  
Compliments:

Notes:  
01 Aug 10:58 Steve Ash Referred to Other  
01 Aug 10:42 Steve Ash Allocated to Advice Officer  
01 Aug 10:42 Steve Ash Accepted  
01 Aug 10:42 Steve Ash Allocated to Advice Officer  
01 Aug 10:42 Steve Ash Accepted  
01 Aug 10:40 Steve Ash Created

Date Printed: 03/Aug/2016 17:17

Summary: Caseys Hotel & Bar (Sara Stubbs)

Reference: 2106765 Status: Referred to Other  
Date Created: 01/Aug/2016 10:38 Created By: Steve Ash  
Date Closed: 01/Aug/2016 10:58 Allocated To: Steve Ash

Details

Complaint Details

Type of Complaint: Consumer Complaint  
Category: Civil  
Details of the Complaint: Unhappy with condition of premises. Referred to H & S.  
Channel of complaint: Email

Complainant Details

Name of person complaining: Sara Stubbs  
Address of person complaining:   
Email Address:   
Contact number of person complaining:

Trader Details

Trading Name: Caseys Hotel & Bar  
Trading Address: North Parade Guest House  
68 Dickson Road  
Blackpool  
FY1 2AW  
Traders Contact Number:   
Business/Trader/Cold Calling Registration: Caseys Hotel & Bar  
Print:   
Redress Box:   
Compliments:

Notes:

- 01 Aug 10:58 Steve Ash Referred to Other
- 01 Aug 10:39 Steve Ash Allocated to Advice Officer
- 01 Aug 10:39 Steve Ash Accepted
- 01 Aug 10:39 Steve Ash Allocated to Advice Officer
- 01 Aug 10:39 Steve Ash Accepted
- 01 Aug 10:38 Steve Ash Created

Date Printed: 03/Aug/2016 17:17



Summary: Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Reference: 2074687 Status: Completed  
 Date Created: 03/Mar/2016 14:17 Created By: Lee Wojarski  
 Date Closed: 03/Mar/2016 15:19 Allocated To: Lee Wojarski

Details

Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Details: No longer doing food, kitchen checked no food in store, personal use only. Bar snacks. Ice machine mouldy.

Inspection Date: 23/Feb/2016  
 Inspected By: Lee Wojarski  
 Written Hazard Analysis: Non Required - Low Risk

Inspection Results

Score: 15  
 Category: E  
 Frequency (Months): 36  
 Next Due: 23/Feb/2019  
 Type of food and method of handling: 5 - Handling low risk foods  
 Method of processing: 0 - Not applicable  
 Consumers at risk: 5 - Business with local trade  
 Vulnerable groups: 0 - Not applicable  
 Hygiene & Handling Practices: 0 - Very high standard  
 Structure & Cleaning: 5 - High standard  
 Confidence in management/control systems: 0 - Highly confident  
 Significant Risk: 0 - No significant risk  
 Enforcements: 1  
 :

Notes:  
 03 Mar 15:19 Lee Wojarski Completed  
 03 Mar 15:19 Lee Wojarski Reopened  
 03 Mar 15:05 Lee Wojarski Accepted  
 03 Mar 15:05 Lee Wojarski Completed  
 03 Mar 15:05 Lee Wojarski Accepted  
 03 Mar 14:17 Lee Wojarski Created

Date Printed: 03/Aug/2016 14:40

Summary: Caseys Hotel & Bar (Joanne McCue )

Reference: 2106774 Status: Referred to Other  
Date Created: 01/Aug/2016 10:42 Created By: Steve Ash  
Date Closed: 01/Aug/2016 10:59 Allocated To: Steve Ash

Details

Complaint Details

Type of Complaint: Consumer Complaint  
Category: Civil  
Details of the Complaint: Unhappy with condition of premises. Referred to H & S.  
Channel of complaint: Email

Complainant Details

Name of person complaining: Joanne McCue  
Address of person complaining: [Redacted]  
Email Address:  
Contact number of person complaining: [Redacted]

Trader Details

Trading Name: Caseys Hotel & Bar  
Trading Address: North Parade Guest House  
68 Dickson Road  
Blackpool  
FY1 2AW  
Traders Contact Number:  
Business/Trader/Cold Calling Registration: Caseys Hotel & Bar  
Print:  
Redress Box:  
Compliments:

Notes:

- 01 Aug 10:59 Steve Ash Referred to Other
- 01 Aug 10:43 Steve Ash Allocated to Advice Officer
- 01 Aug 10:43 Steve Ash Accepted
- 01 Aug 10:43 Steve Ash Allocated to Advice Officer
- 01 Aug 10:43 Steve Ash Accepted
- 01 Aug 10:42 Steve Ash Created

Date Printed: 03/Aug/2016 17:17

Summary: Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Reference: 2074774      Status: Completed - Result OK  
Date Created: 03/Mar/2016 15:06      Created By: Lee Wojarski  
Date Closed: 03/Mar/2016 15:20      Allocated To: Lee Wojarski

Details

Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Details:

Visit with MM. Looked in rooms 6 and 4. Wardrobe in room 4 coming loose from wall req's attaching.

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Inspection Date:

23/Feb/2016

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Inspected By:

Lee Wojarski

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Notes:

03 Mar 15:20 Lee Wojarski Completed - Result OK  
03 Mar 15:18 Lee Wojarski Accepted  
03 Mar 15:06 Lee Wojarski Created

Date Printed: 03/Aug/2016 14:40

Summary: Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Reference: 2074798 Status: Completed  
Date Created: 03/Mar/2016 15:18 Created By: Lee Wojarski  
Date Closed: 03/Mar/2016 15:19 Allocated To: Lee Wojarski

Details

Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Details: smirnoff 37.1, red square 37.1

Inspection Date: 23/Feb/2016

Officer: Lee Wojarski

Inspection Results

Score: 35

Category: C

Frequency (Months): 60

Next Due: 23/Feb/2021

Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Risk to Consumers: 10 - Local Business own Desc

Hazardous Activities: 10 - Non Manufacturer Retail/Cater

Ease of Compliance: 10 - Business with Own Desc

Number of Consumers Affected: 5 - Few

Level of Current Compliance: 0 - High Level of Confidence

Confidence in Management: 0 - High

Caseys Hotel & Bar, 68, Dickson Road, FY1 2AW

Activities:

Imported: No

: 1

Notes:

- 03 Mar 15:19 Lee Wojarski Awaiting Revisit
- 03 Mar 15:19 Lee Wojarski Accepted
- 03 Mar 15:19 Lee Wojarski Completed
- 03 Mar 15:19 Lee Wojarski Awaiting Revisit
- 03 Mar 15:19 Lee Wojarski Accepted
- 03 Mar 15:18 Lee Wojarski Created

Date Printed: 03/Aug/2016 14:31

## Kayleigh Brodie

**From:** formpost@contensis.co.uk  
**Sent:** 31 July 2016 17:21  
**To:** Trading Standards  
**Subject:** Online Hotel Complaint

### Contensis Email Notification



#### Project - IgWebsite

<http://cms.blackpool.gov.uk/>

A new form post has been received.



FORM POST

**Posted on:** 31/07/2016 17:20:19  
**Posted from:** <https://www.blackpool.gov.uk/Residents/Advice-and-support/Forms/Hotel-complaint-form.aspx>

#### Form Post

**Name:** Joanne Mccue  
**Address:** [REDACTED]  
**Phone Number:** [REDACTED]  
**Email:** [REDACTED]  
**Name of Accommodation:** Casey's hotel  
**Address of accommodation (if known):** Dicksons road  
**Date of Arrival:** 30/07/2016  
**Date of Departure:** 31/07/2016  
**Room Number:** 2  
**Nature of Complaint:** Windows smashed holes in walls towels dirty beds not the best some rooms didnt have firedoors and would only lock with the key people where bitten by fleas Rooms 2/8/18/19 As there was a group off us  
**Please select one option which is of most concern to you :** Health and Safety

#### Properties

**Form Reference:** FRM53307  
**Posted by:** Mr Public User ([publicuser@contensis.co.uk](mailto:publicuser@contensis.co.uk))

## Kayleigh Brodie

**From:** formpost@contensis.co.uk  
**Sent:** 31 July 2016 21:27  
**To:** Trading Standards  
**Subject:** Online Hotel Complaint

### Contensis Email Notification



#### Project - IgWebsite

<http://cms.blackpool.gov.uk/>

**A new form post has been received.**



FORM POST

**Posted on:** 31/07/2016 21:26:52  
**Posted from:** <https://www.blackpool.gov.uk/Residents/Advice-and-support/Forms/Hotel-complaint-form.aspx>

#### Form Post

**Name:** Billiejo Bullock  
**Address:** [REDACTED]  
**Phone Number:** [REDACTED]  
**Email:** [REDACTED]  
**Name of Accommodation:** Casey hotel  
**Address of accommodation (if known):** Dicksons road, Blackpool  
**Date of Arrival:** 30/07/2016  
**Date of Departure:** 31/07/2016  
**Room Number:** 18  
**Nature of Complaint:** Holes in wall damp all over ceiling filthy dirty walls dirty beds dirty towels with holes in people been bitten by fleas rooms 2/8/18/19 as there was a group of us  
**Please select one option which is of most concern to you :** Health and Safety

#### Properties

**Form Reference:** FRM53316  
**Posted by:** Mr Public User ([publicuser@contensis.co.uk](mailto:publicuser@contensis.co.uk))

## Kayleigh Brodie

**From:** formpost@contensis.co.uk  
**Sent:** 31 July 2016 21:11  
**To:** Trading Standards  
**Subject:** Online Hotel Complaint

### Contensis Email Notification



**Project - IgWebsite**

<http://cms.blackpool.gov.uk/>

**A new form post has been received.**



FORM POST

**Posted on:** 31/07/2016 21:10:18  
**Posted from:** <https://www.blackpool.gov.uk/Residents/Advice-and-support/Forms/Hotel-complaint-form.aspx>

#### Form Post

**Name:** Sara Stubbs

**Address:**

**Phone Number:**

**Email:**

**Name of Accommodation:** Sara Stubbs

**Address of accommodation (if known):** caseys, dixon road

**Date of Arrival:** 30/07/2016

**Date of Departure:** 31/07/2016

**Room Number:** 2

**Nature of Complaint:**

Please select one option which is of most concern to you : Health and Safety

The place is horrible ... Its dirty flea bitten .. the Windows were smashed ...the staff are not polite nor helpful told to follow signs to rooms there were no signs ... They were drunks outside all day shouts these were a member of staff too with blonde hair .. we were not given any safety information about fire route our door would not lock unless you used the key after the door closes behind you ... Really needs someone to shut it down ...

**From:** formpost@contensis.co.uk  
**Sent:** 01 August 2016 10:16  
**To:** Trading Standards  
**Subject:** Online Hotel Complaint

Contensis Email Notification



Project - IgWebsite

<http://cms.blackpool.gov.uk/>

A new form post has been received.



FORM POST

**Posted on:** 01/08/2016 10:15:50

**Posted from:** <https://www.blackpool.gov.uk/Residents/Advice-and-support/Forms/Hotel-complaint-form.aspx>

Form Post

**Name:** Jennifer Mccue

**Address:** [Redacted]

**Phone Number:** [Redacted]

**Email:** [Redacted]

**Name of Accommodation:** Caseys guest house

**Address of accommodation (if known):** Dickson road, Blackpool

**Date of Arrival:** 30/07/2016

**Date of Departure:** 31/07/2016

**Room Number:** 2

**Nature of Complaint:** Mould on walls window broken door wouldnt lock we got bitten several times there was a black bag of rubbish in corriador for all of our stay bedin towels were dirty nets and cutians should of been white they were black broken tv and moulded pillow in the wardrobe wouldnt let my dog stay there i have photox off all the issues in the room still feel dirty even after returning home and having a bath

**Please select one option which is of most concern to you :** Health and Safety





Home > Licensing Enforcement > 2066287 Complaint - Premises

Create new: {Please select}

Go

Complaint - Premises: Casey's Hotel & Bar, 68, Dickson Road, FY1 2AW

Summary Notes Documents (0) Related Items

References: 2066287 Status: Open  
Date Created: 19/Feb/2016 16:20 Created By: Lee Wojarski  
Date Closed: Allocated To: Lee Wojarski

Overview Complainant Details

Casey's Hotel & Bar, 68, Dickson Road, FY1 2AW

Details  
C states booked to stay on Monday. Premises is poor condition, very dirty, rats seen, bed bugs and fleas. People smoking in the premises. Apparently linked with Casey's Irish bar and hotel meals (brfast and evening meals) are served in the bar which is also very dirty.

Date Received 19/Feb/2016

Officer Lee Wojarski

FSA Type Food Hygiene



What Can I Do?

LB29088

REF -  
787125

Document 1

**Mark Marshall**

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**From:** Helen Hamilton-Southward  
**Sent:** 05 February 2015 13:19  
**To:** Mark Marshall  
**Cc:** [REDACTED]  
**Subject:** Casey's Bar

Hi Mark,

Further to our phone conversation, please can I advise you that Casey's Bar on Dickson road is regularly letting underage young people in, during the day & evening.

These young people are [REDACTED] sibling of [REDACTED] (who works there) who is 16yrs old and [REDACTED] who is 15yrs old.

There are safeguarding concerns for both girls and it has been recommended that neither of the girls should be spending time in the bar.

Many thanks

Helen

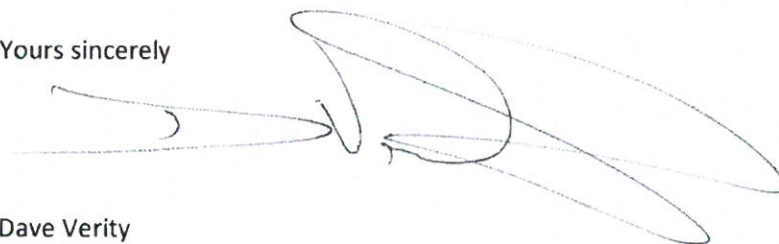
Helen Hamilton-Southward  
Youth Worker – Aspire Academy  
Children's Services  
Children's Services Department | Blackpool Council | Whitegate Manor | FY3 9JL  
T: 01253 476746  
[REDACTED]

12th Feb  
1hr 40 on Patrick Buckley advised

As a responsible proprietor you will be aware of the key licensing objectives, in this case **the protection of children from harm**. Annex 2, condition 3 of your premises licence states: . . . .

**All staff who are involved in the sale of alcohol will be trained in relation to the licensing objectives so as to reduce crime and disorder, promote public safety, prevent public nuisance and promote the protection of children from harm. Said training will be documented and will be made available to an authorised officer on request.**

Yours sincerely

A handwritten signature in black ink, appearing to read 'Dave Verity', written over a horizontal line.

Dave Verity  
Public Protection Officer  
Licensing Enforcement

Date: 19/02/2015

Mr Patrick Buckley  
North Parade Guest House  
68 – 70 Dickson Road  
Blackpool  
FY1 2AW

Our Ref: DV/  
Your Ref:  
Direct Line: (01253) 478314  
Email: dave.verity@blackpool.gov.uk

Dear Mr Buckley

**Re: Licensing Objectives**

It has come to the attention of this department that underage young people are regularly being allowed into your premises concerns have been raised through social services that two young people of particular concern are [redacted] who is 16 years old and is the sibling of a staff member ([redacted] [redacted]) and [redacted] who is 15 years old.

There are safeguarding concerns for both of these young girls and it is recommended that neither of these girls should be allowed to spend time in the bar.

Your premises were visited by Mark Marshall licensing Manager from this department on Thursday 12<sup>th</sup> February 2015 with a follow up visit on Saturday 14<sup>th</sup> February 2015 when it was agreed that the two girls mentioned above would be discouraged from frequenting your premises.

I would like to draw your attention to section 145 of the Licensing Act 2003

**S145 Unaccompanied children prohibited from certain premises.**

- (1) A person to whom subsection (3) applies commits an offence if—
- (a) knowing that relevant premises are within subsection (4), he allows an unaccompanied child to be on the premises at a time when they are open for the purposes of being used for the supply of alcohol for consumption there, or
  - (b) he allows an unaccompanied child to be on relevant premises at a time between the hours of midnight and 5 a.m. when the premises are open for the purposes of being used for the supply of alcohol for consumption there. .
- (2) For the purposes of this section—
- (a) "child" means an individual aged under 16, .
  - (b) a child is unaccompanied if he is not in the company of an individual aged 18 or over. .
- (3) This subsection applies— .

- (a) to any person who works at the premises in a capacity, whether paid or unpaid, which authorises him to request the unaccompanied child to leave the premises, .
- (b) in the case of licensed premises, to— .
  - (i) the holder of a premises licence in respect of the premises, and .
  - (ii) the designated premises supervisor (if any) under such a licence, .
- (c) in the case of premises in respect of which a club premises certificate has effect, to any member or officer of the club which holds the certificate who is present on the premises in a capacity which enables him to make such a request, and .
- (d) in the case of premises which may be used for a permitted temporary activity by virtue of Part 5, to the premises user in relation to the temporary event notice in question. .
- (4) Relevant premises are within this subsection if— .
  - (a) they are exclusively or primarily used for the supply of alcohol for consumption on the premises, or .
  - (b) they are open for the purposes of being used for the supply of alcohol for consumption on the premises by virtue of Part 5 (permitted temporary activities) and, at the time the temporary event notice in question has effect, they are exclusively or primarily used for such supplies. .
- (5) No offence is committed under this section if the unaccompanied child is on the premises solely for the purpose of passing to or from some other place to or from which there is no other convenient means of access or egress. .
- (6) Where a person is charged with an offence under this section by reason of his own conduct it is a defence that— .
  - (a) he believed that the unaccompanied child was aged 16 or over or that an individual accompanying him was aged 18 or over, and .
  - (b) either— .
    - (i) he had taken all reasonable steps to establish the individual's age, or .
    - (ii) nobody could reasonably have suspected from the individual's appearance that he was aged under 16 or, as the case may be, under 18. .
- (7) For the purposes of subsection (6), a person is treated as having taken all reasonable steps to establish an individual's age if— .
  - (a) he asked the individual for evidence of his age, and .
  - (b) the evidence would have convinced a reasonable person. .
- (8) Where a person ("the accused") is charged with an offence under this section by reason of the act or default of some other person, it is a defence that the accused exercised all due diligence to avoid committing it. .
- (9) A person guilty of an offence under this section is liable on summary conviction to a fine not exceeding level 3 on the standard scale. .
- (10) In this section "supply of alcohol" means— .
  - (a) the sale by retail of alcohol, or .
  - (b) the supply of alcohol by or on behalf of a club to, or to the order of, a member of the club.

**STATEMENT OF WITNESS**

(Criminal Procedure Rules 2005, r27.1(1);  
Criminal Justice Act 1967, s.9, Magistrates' Courts Act 1980, s5A(3)(a) and s.5B)

Statement of: Craig Coleman

Age if under 18 (if over 18 insert 'over 18): Over 18

Occupation:

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This statement (consisting of 4 pages signed by me) is true to the best of my knowledge and belief and I mark it knowing that, if it is tendered in evidence I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true

Signature  Date 2/8/16

I am Craig Coleman and since September 2014 I have operated Peek a Booze, 72-74 Dickson Road with my partner Alex Coleman. Since opening the venue we have experienced problems with the premises next door, Casey's 68-70 Dickson Road. The problems we experience centre around noise disturbance as quite often the doors and windows are left wide open, serving drunks and allowing disorderly conduct, unsupervised children on the premises till beyond midnight and general anti-social behaviour and fighting both inside the venue and outside on the outside area which is directly next to ours. Both Alex and I have a good relationship with the owner Patrick Buckley and have on occasions raised our concerns with him but sadly the situation is becoming a threat to our staff safety and business reputation. On 12<sup>th</sup> February 2016 four customers from Casey's (2x male 2x female) entered our building at approximately 1am, at reaching the bar, the bar supervisors refused service on the basis that they appeared to be intoxicated, they were informed that they would not be served anymore alcohol, one of the couples walked off away from the bar and left the building by the front doors into the beer garden, the remaining couple were refusing to leave the premises and demanding to be served as they didn't feel they were too drunk. At which time bar supervisors requested assistance from door security, the door supervisor, aided by Alec escorted the gentleman to the door and

Signature  Date 2/8/16

explained that he was being removed from the building for being drunk and aggressive towards the bar staff, at which time his female companion became extremely aggressive and physically assaulted both the door supervisor & Alec as they had to try and restrain her to remove her from the building. The female was taken forcibly to the front door where she continued to try to assault the staff members and was also kicking out at customers stood in the door area as they were trying to enter the bar from the beer garden. Once the female had been removed from the beer garden we rang for police assistance as she refused to leave the front of the property and continually shouted abuse and foul language toward the door staff and Alec, once she knew the police were en-route she walked off in the direction of Abi's corner shop where the rest of her party were waiting. Sometime later the police arrived and asked to view footage of CCTV of the woman assaulting the door supervisor inside the venue, the police were shown footage and they informed us that she had been arrested on Cocker Square or verbally abusing a police officer and threatening behaviour.

On the 18th September 2016, I witnessed some horrendous behaviour from one of the customers at Casey's, it was during the darker hours between 9pm and 11pm when a police officer well known to us called Ian Ashton approached our premises in uniform to conduct a visit. Alex was stood at the entrance to our beer garden performing a security function when Ian greeted him with a friendly embrace. This was not out of character for Ian as he is well known to us and is the police liaison for LGBT venues and knows us all very well. A customer who was in Casey's beer garden seemed to take a great deal of offence to this form of greeting and instantly became aggressive and abusive, he flew round into our beer garden and began making violent threats to Ian. Ian was without any support so attempted to defuse the conflict as best as he could. No intervention from any staff at Casey's took place as they never seem to have door staff on. No physical violence took place the but this verbal attack was extreme and quite shocking and the customer seemed to be permitted to behave this way to a police officer in uniform with any sanction what so ever. The bare minimum I would have expected would be

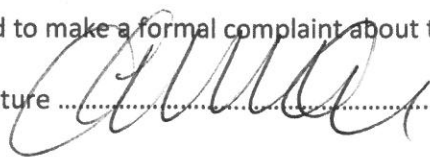
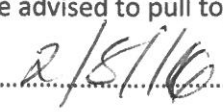
Signature .....



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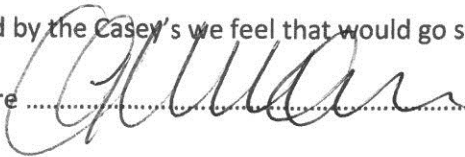
2/18/16

for at the very least for the customer to be barred and refused further service. Some further specific incidents relate to the unsupervised children and disorderly conduct, on the 19th June 2016 after 11pm there were 6 children aged between 6 and 10 years of age climbing the boundary fence and jumping in and out of our beer garden, they were shouted away by Alex but the situation continued. After a period of time Alex when round to speak to Patrick, after all our security resource was having to deal with issues that were over spilling from his premises. Patrick stated that he couldn't really do anything about the situation and said it was the parents responsibility, the beer garden at both our premises and Casey's are adult environments and not appropriate for children and whilst we have a security presence to monitor and modify customer's behaviour the same cannot be said for Casey's bar. Alex passed comments to one of the mothers of these children and was met with an abusive response stating that her son was autistic and he was lucky her son didn't stab him. On the 26th June 2016, I saw the bar manager and bar man squaring up with each other in the beer garden, the premises was open for business at the time and later an assault occurred on one of these men. One of the men was later arrested for the assault, if this is the behaviour of staff it is little wonder that the customers are allowed to behave in a disorderly manner. On the 2nd July, just after midnight again I was alarmed to see young children sat in the beer garden at Casey's, there was 3 of them aged between 10 years and 14 years old, we later saw them leave with their parents but just to reiterate that the environment is inappropriate for I saw a fight break out whilst these children were looking on between 3 women, the fight was loud and boisterous with swearing and lot of stumbling and people being pulled around, again no door staff were employed at Casey's to intervene. At or around this time I decided enough was enough and made a complaint to the Council. On Tuesday 5th July 2016, I was visited by Mark Marshall and asked to make a formal complaint about the situation, we were advised to pull together any

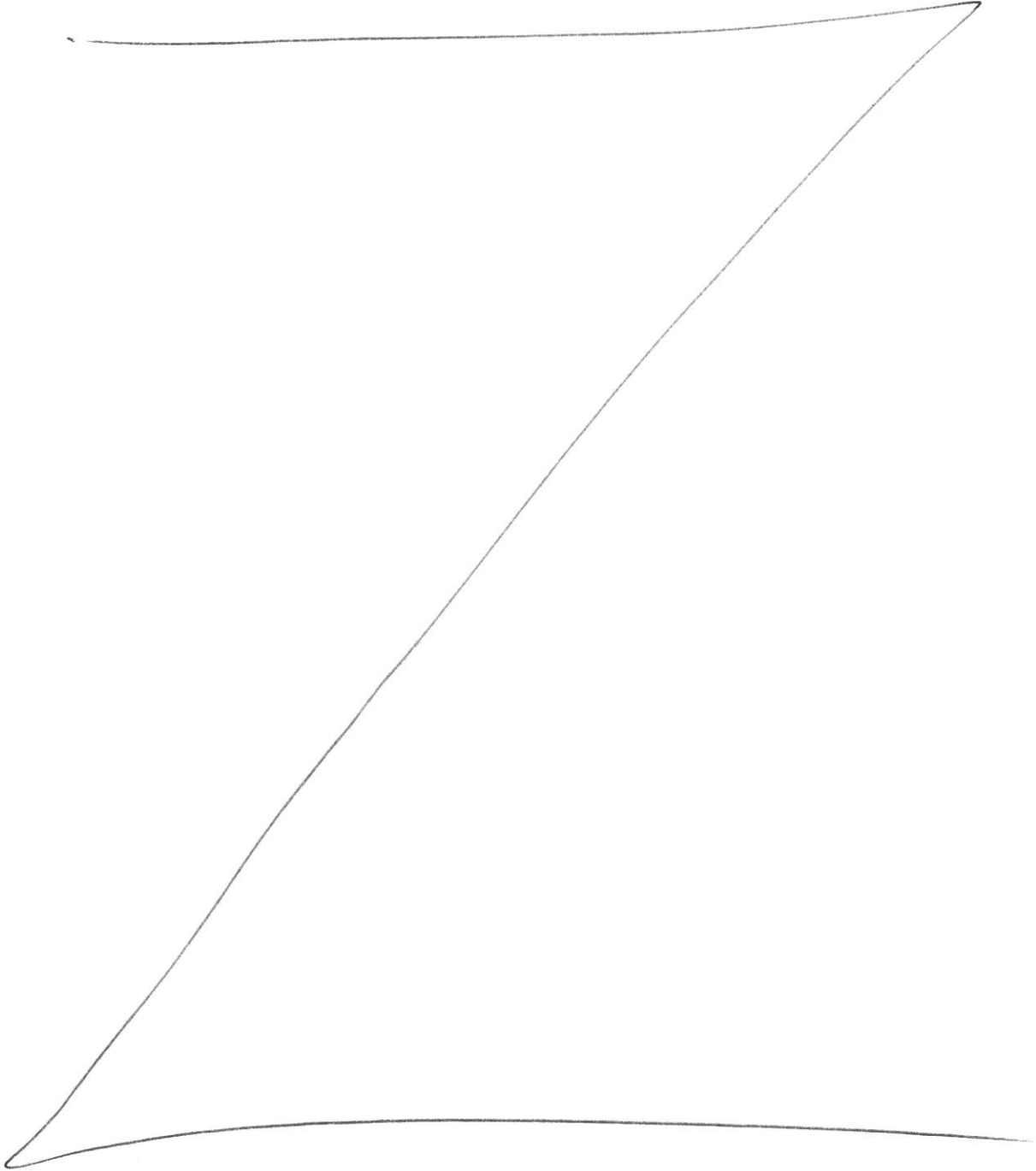
Signature .....  ..... Date .....  .....



incident records, specific example and if possible any CCTV and a subsequent appointment was made to give further details. On Wednesday the 20th July 2016, Alex and I attended the Council Offices where we provided some up to date information, the noise nuisance had been a constant theme since opening and this issues persist to the current day, the specific incidents since our initial complaint on the 5th July 2016 are as follows; 16th July 2016, I saw at least one child of the age of 10-12 years old sat on the beer garden at 12.15am at this time all the doors and windows were wide open with the karaoke blasting out causing a major disturbance. On Sunday 17th July 2016 at 11.55 hours a drunk male approached our door, he was visibly injured with dried blood and his t shirt and on his face and what appeared to be an injury to his eye. He was also clearly very drunk. He was refused entry into our premises so instead decided to go to Casey's where he was permitted access and served with alcohol. Later the same day Room 7 in our hotel which is directly above Peek a Booze was broken into and an expensive watch was stolen. The male with the blooded clothing was later arrested the same day inside Casey's Bar with the watch found in his possession. Later the same night Alex refused entry to more drunken males, again they gained entry straight into Casey's and some hours later tried to vent their anger on Alex by stepping round onto our premises and offering Alex to fight them. On Monday 18th July 2016 another example of them serving drunks was that [redacted] [redacted] formally known as [redacted] who used to manage the Empress Hotel on Exchange Street tried to get in our venue, on this evening we were having a private function celebrating the renewal of our wedding vows, she was refused entry on the basis of her being mindless drunk and we did not want our function spoiling, again she went straight back to Casey's and consumed more alcohol. Our Premises is well run and has appropriate conditions that are designed to safe guard the Licensing Objectives, for example Door Supervisors to be on duty at key times, doors and windows to be closed during the hours of regulated entertainment and no children permitted on the premises, if these simple measures could be adopted by the Casey's we feel that would go some way to resolving the issues.

Signature .....  ..... Date ..... 2/18/16 .....

But the management at the premises is either not prepared to improve the situation so I feel I have no option to but to formulise my complaint. I am prepared and happy to attend any hearing that may be arranged.



Signature ..... *Craig Coleman* ..... Date ..... *2/8/16* .....

Incident Report

Incident Number:

42

Venue: Peek-a-booze	Incident Date: 28-7-16
Doorman on duty: _____	Incident Time: 21.00

Type of incident

- Alarm (Fire)
- Complaint
- Customer behaviour
- Damage
- Drugs
- Visit by authority
- Weapons

Categories

- Fight or assault in venue
- Fight or assault close to venue
- Anti-social behaviour]
- Refusal
- Ejection
- Sexual assault (alleged)
- Attack on staff

Where did the incident occur?

Casey's

Persons Involved (customer /staff please state)

Name	Address

Witnesses (customer/staff please state)

Name	Address
Jordan Brooker	[Redacted]

Emergency Service

Fire
  Ambulance
  Police
  None

Attending officer's details

Log Number 1300

Give a more detailed account of the incident

Two ladies was fighting in next doors beer garden and then randomly two males popped out throwing fists and one of male dropped an Oldish male by punching him in the face. Police arrived

Name of person filling report:

PTO

Incident Report

Incident Number:

Venue: <u>Peelu-A-Loor</u>	Incident Date: <u>12/2/16</u>
Doorman on duty: <u>RAY</u>	Incident Time: <u>Approx 11:30 PM</u>

Type of incident

- Alarm (Fire)
- Complaint
- Customer behaviour
- Damage
- Drugs
- Visit by authority
- Weapons

Categories

- Fight or assault in venue
- Fight or assault close to venue
- Anti-social behaviour]
- Refusal
- Ejection
- Sexual assault (alleged)
- Attack on staff

Where did the incident occur?

JUST INSIDE THE MAIN DOOR

Persons Involved (customer /staff please state)

Name	Address
<u>Alec Coleman</u>	<u>OWNER</u>

Witnesses (customer/staff please state)

Name	Address
<u>Craig Coleman</u>	<u>Owner</u>

Emergency Service

<input type="checkbox"/> Fire	<input type="checkbox"/> Ambulance	<input checked="" type="checkbox"/> Police	<input type="checkbox"/> None
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Attending officer's details

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Give a more detailed account of the incident

A GROUP (2 WOMEN / 2 MEN) ENTERED, REFUSED SERVICE @ THE BAR DUE TO INTOXICATION, APPROACHED BY SECURITY STAFF & OWNER ASKED TO LEAVE, THEY REFUSED - 14 MILE, 10 FEMALE LEFT THE PUB, LARGE MILE ABOUT 35 YRS OF AGE - STUCKY BUNS REFUSED TO LEAVE - HE WAS ESCORTED UNDER PRESSURE TO THE DOOR - 2ND FEMALE DARK HAIR / SUNBURNED CAME @ DOOR STAFF & ALEC COLEMAN KICKING, SCRATCHING PUNCHING - WAS RESISTANCE ON THE FLOOR THEN EJECTED

Name of person filling report:

CRAIG COLEMAN

PTO

Cont.

FROM SAN AREA - ~~GO~~ FEMALE CONTINUED TRYING TO ATTACK DOOR STAFF, THREATENING CUSTOMERS IN BEER GARDEN AREA WHO TRIED TO CALM HER DOWN - POLICE WERE CALLED, FEMALE WAS APPROACHED BY OFFICERS ON THE NEAR STREET WHERE SHE APPARENTLY ASSAULTED A POLICE OFFICER - AS FAR AS WE ARE AWARE SHE WAS ARMED.

Name of person filling in form.....

Signature.....

Date.....

12/2/10

Incident Report

Incident Number:

Venue: <b>PEER-A-KOOZE</b>	Incident Date: <b>22/7/16</b>
Doorman on duty: <b>N/A</b>	Incident Time:

Type of incident

- Alarm (Fire)
- Complaint
- Customer behaviour
- Damage
- Drugs
- Visit by authority
- Weapons

Categories

- Fight or assault in venue
- Fight or assault close to venue
- Anti-social behaviour
- Refusal
- Ejection
- Sexual assault (alleged)
- Attack on staff

Where did the incident occur?

**OUTSIDE CASEYS BAR, NEXT DOOR.**

Persons Involved (customer /staff please state)

Name	Address

Witnesses (customer/staff please state)

Name	Address
<b>CRATEY COLEMAN</b>	<b>PEER-A-KOOZE DICKSON RD. FULHAM</b>

Emergency Service

<input type="checkbox"/> Fire	<input type="checkbox"/> Ambulance	<input type="checkbox"/> Police	<input type="checkbox"/> None
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Attending officer's details

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Give a more detailed account of the incident

**APPROX 6/8 OF CASEYS CUSTOMERS DRINKING ON FOOTPATH OUTSIDE CASEYS BEER GARDEN, SITTING ON PARKED CARS SWEARING AND USING ABUSIVE LANGUAGE BETWEEN THEMSELVES IN FRONT OF OTHER CUSTOMERS FROM BOTH VENUES, WITH 2 CHUNNEN OF APPROX 14 YRS OLD SAT OUTSIDE IN CASEYS BEER GARDEN. FRONT DOOR ALL FLOPPED OPEN WITH KARAOKE SINGERS + MUSIC BLASTING OUT**

Name of person filling report: **CRATEY COLEMAN**  PTO

Incident Report

Incident Number:

Venue: <u>Peel A Bar</u>	Incident Date: <u>27/7/16</u>
Doorman on duty: <u>N/A</u>	Incident Time: <u>11PM APPROX</u>

Type of incident

- Alarm (Fire)
- Complaint
- Customer behaviour
- Damage
- Drugs
- Visit by authority
- Weapons

Categories

- Fight or assault in venue
- Fight or assault close to venue
- Anti-social behaviour]
- Refusal
- Ejection
- Sexual assault (alleged)
- Attack on staff

Where did the incident occur?

The quiet room

Persons Involved (customer /staff please state)

Name <u>Jordan Brooker</u>	Address <u>[Redacted]</u>
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Witnesses (customer/staff please state)

Name	Address
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Emergency Service

<input type="checkbox"/> Fire	<input type="checkbox"/> Ambulance	<input type="checkbox"/> Police	<input checked="" type="checkbox"/> None
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Attending officer's details

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Give a more detailed account of the incident

The Customer from Casey's bar was being rude and aggressive at the beginning. He then was being really loud in the quiet room, He got told several times to be quiet while customers was playing bingo at the end he became aggressive. ~~Saying~~ He threatened me saying what are you going to do about it and got pulled away by a guy called Pikey.

Name of person filling report:

[Signature]

PTO

**Incident Report**

**Incident Number:**

Venue: <i>Peek a Boogie</i>	Incident Date: <i>31<sup>st</sup> July 2016</i>
Doorman on duty:	Incident Time: <i>23.10</i>

**Type of incident**

- Alarm (Fire)
- Complaint
- Customer behaviour
- Damage
- Drugs
- Visit by authority
- Weapons

**Categories**

- Fight or assault in venue
- Fight or assault close to venue
- Anti-social behaviour]
- Refusal
- Ejection
- Sexual assault (alleged)
- Attack on staff

**Where did the incident occur?**

*Beer garden at Cassey's and Peek-a-Boogie*

**Persons Involved (customer /staff please state)**

Name	Address
<i>Alec Coleman</i>	<i>C/O Peek-a-Boogie.</i>

**Witnesses (customer/staff please state)**

Name	Address
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**Emergency Service**

<input type="checkbox"/> Fire	<input type="checkbox"/> Ambulance	<input checked="" type="checkbox"/> Police	<input type="checkbox"/> None
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**Attending officer's details**

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**Give a more detailed account of the incident**

*While Alec was on duty as security a Customer (anita) from Cassey's bar was shouting over the beer gardens that "Alec was a nonce and he was going to get his window's smashed coz he is a pervert." This was done in front of Peek-a-boogie Customers. Police Came over and into Cassey's to give her a warning.*

Name of person filling report: <i>K. O'Brien</i>	PTO
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**Incident Report**

**Incident Number:**

<b>Venue:</b> PEEK A BOOZE	<b>Incident Date:</b> 31ST JULY 2016
<b>Doorman on duty:</b> N/A	<b>Incident Time:</b>

**Type of incident**

- Alarm (Fire)
- Complaint
- Customer behaviour
- Damage
- Drugs
- Visit by authority
- Weapons

**Categories**

- Fight or assault in venue
- Fight or assault close to venue
- Anti-social behaviour]
- Refusal
- Ejection
- Sexual assault (alleged)
- Attack on staff

**Where did the incident occur?**

Peek a booze bar

**Persons Involved (customer /staff please state)**

Name	Address
Philip Rowley	

**Witnesses (customer/staff please state)**

Name	Address
Bar Customers.	

**Emergency Service**

<input type="checkbox"/> Fire	<input type="checkbox"/> Ambulance	<input type="checkbox"/> Police	<input type="checkbox"/> None
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**Attending officer's details**

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**Give a more detailed account of the incident**

Customer came in from Casey's bar and was asking for a drink he went and left his bags on the floor of the bar and was refused a drink he then went outside on his phone and came back inside and asked for his son, taxi and a drink. he was again refused the drink and he came verbally abusive this happened approx 3:30pm Sunday 31st July the man eventually left still shouting abusive language until he was off the premises.

<b>Name of person filling report:</b> Philip Rowley	<i>PMHaly</i>	<b>PTO</b>
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